



duke-energy.com
800.452.2777

Your Energy Bill

Service address
DR. SUE [REDACTED]
[REDACTED]
BEAUFORT NC 28516

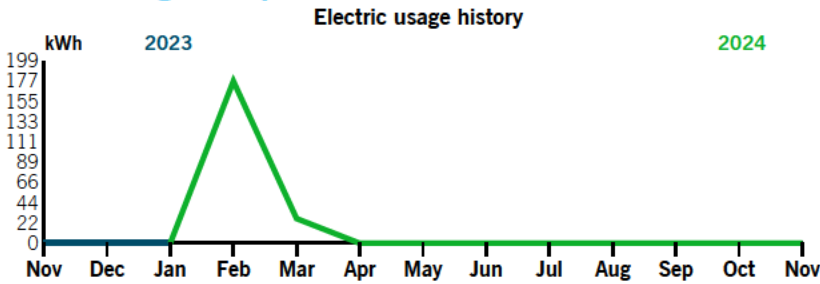
Bill date Nov 7, 2024
For service Oct 4 - Nov 5
33 days

Account number [REDACTED]

Billing summary

| | |
|--------------------------------|----------------|
| Previous Amount Due | \$16.29 |
| Payment Received | 0.00 |
| Current Electric Charges | 15.22 |
| Taxes | 1.07 |
| Total Amount Due Dec 02 | \$32.58 |

Your usage snapshot



Average temperature in degrees

56° 53° 50° 51° 58° 64° 73° 79° 81° 79° 76° 66° 67°

| | Current Month | Nov 2023 | 12-Month Usage | Avg Monthly Usage |
|----------------|---------------|----------|----------------|-------------------|
| Electric (kWh) | 0 | 0 | 204 | 17 |

12-month usage based on most recent history

Net Metering summary

| | |
|----------------------------------|------------------|
| Previous Carried Forward Balance | 1,651 |
| Current Carried Forward | 394 |
| Carried Forward Balance | 2,045 kWh |

Late payments are subject to a 1.0% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number [REDACTED]

Amount of automatic draft

\$32.58
by Dec 2

Your payment is scheduled to be made by monthly automatic draft on Dec 2

\$ _____ \$ _____
Add here, to help others with a contribution to Share the Light **Amount enclosed**

DR. SUE [REDACTED]
[REDACTED]
BEAUFORT NC 28516-2235

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094





We're here for you

| | |
|----------------------------|-------------------------|
| Report an emergency | duke-energy.com/outages |
| Electric outage | 800.419.6356 |

Convenient ways to pay your bill

| | |
|--------------------------------------|---|
| Online | duke-energy.com/billing |
| Automatically from your bank account | duke-energy.com/automatic-draft |
| Speedpay (fee may apply) | duke-energy.com/pay-now 800.452.2777 |
| By mail payable to Duke Energy | P.O. Box 1094 Charlotte, NC 28201-1094 |
| In person | duke-energy.com/location |

Help managing your account (not applicable for all customers)

| | |
|-------------------------------------|-----------------------------|
| Register for free paperless billing | duke-energy.com/paperless |
| Home | duke-energy.com/manage-home |
| Business | duke-energy.com/manage-bus |

General questions or concerns

| | |
|--|---------------------|
| Online | duke-energy.com |
| Home: Mon - Fri (7 a.m. to 7 p.m.) | 800.452.2777 |
| Business: Mon - Fri (7 a.m. to 6 p.m.) | 866.582.6345 |
| For hearing impaired TDD/TTY | 888.762.2724 or 711 |
| International | 1.407.629.1010 |

Check utility rates

| | |
|-------------------------|-----------------------|
| Check rates and charges | duke-energy.com/rates |
|-------------------------|-----------------------|

Correspond with Duke Energy Progress (not for payment)

P.O. Box 1771
Raleigh, NC 27602

Important to know

Your next meter reading: Dec 4

Make sure we can safely access your meter. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay your past-due balance in full, plus a reconnection fee of \$8.00 before your service will be reconnected. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Late payment charges

A late payment charge of 1.0% will be added for any past due utility balance not paid by the due date.

Storm Recovery Charge

This bill charge was approved in a financing order issued to DEP by the NCUC to recover storm recovery property. As approved by the NCUC, a special purpose entity is the owner of the rights to collect the storm recovery charge and DEP acts as the agent collecting for the special purpose entity. Visit duke-energy.com/SRC to learn more.

Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.452.2777.

Your usage snapshot - Continued

| | |
|---|-----------|
| Current electric usage for meter number [REDACTED] | |
| Location: HSE | |
| Actual reading on Nov 5 | 53156 |
| Previous reading on Oct 4 | - 52644 |
| <hr/> | |
| Energy Used | 512 kWh |
| Energy Delivered | |
| Actual reading on Nov 5 | 11502 |
| Previous reading on Oct 4 | - 10596 |
| <hr/> | |
| Energy delivered to grid | 906 kWh |
| Billed kWh | 0.000 kWh |

This account is currently on the Net Metering rider for Solar Interconnection.

Billing details - Electric

| | |
|--|----------------|
| Billing Period - Oct 04 24 to Nov 05 24 | |
| Meter - [REDACTED] | |
| Basic Customer Charge | \$14.00 |
| Renewable Energy Rider | 1.22 |
| <hr/> | |
| Total Current Charges | \$15.22 |

Your current rate is Residential Service (RES).

For a complete listing of all North Carolina rates and riders, visit duke-energy.com/rates

A rider is a mechanism used to recover costs or credit customers for programs, purchases or regional policy initiatives that are outside of standard base rates. **The Summary of Rider Adjustments** line item found in the Billing Details includes, but is not limited to: fuel- related costs, demand-side management, energy efficiency program costs, generation assets, and the competitive procurement of renewable energy. For additional detail, please visit duke-energy.com/rates to view the Summary of Rider Adjustments tariff found within the **Index of Rate Schedules** tab. Each of the individual rider tariffs are located under the Retail Riders heading.

Billing details - Taxes

| | |
|-----------------------|---------------|
| Sales Tax For Utility | \$1.07 |
| <hr/> | |
| Total Taxes | \$1.07 |