



duke-energy.com
800.452.2777

Your Energy Bill

Service address

JAMIE [REDACTED]
[REDACTED]
WILMINGTON NC 28409

Bill date Sep 5, 2025
For service Aug 5 - Sep 3
30 days

Account number [REDACTED]

Billing summary

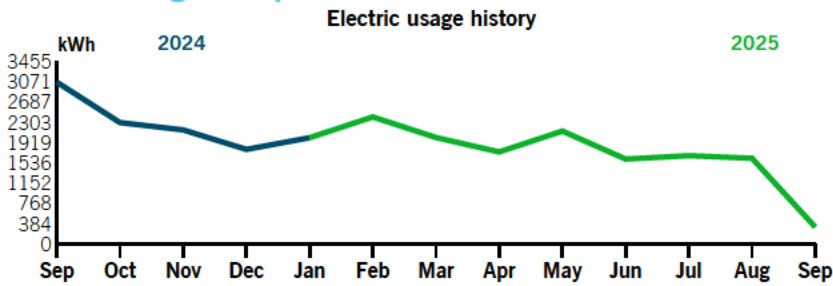
Previous Amount Due	\$197.47
Payment Received Sep 02	-197.47
Current Electric Charges	75.97
Products and Services	14.99
Other Charges and Credits	-92.17
Taxes	-0.08
Credit Amount, Do Not Pay	\$-1.29



Thank you for your payment.

Know what's below. Call before you dig. Always call 811 before you dig, it's the law. Making this free call at least three full working days before you dig gets utility lines marked and helps protect you from injury and expense. Call 811 or visit Call811.com.

Your usage snapshot



Average temperature in degrees

75° 65° 59° 49° 40° 50° 58° 66° 73° 80° 82° 77° 71°

	Current Month	Sep 2024	12-Month Usage	Avg Monthly Usage
Electric (kWh)	328	3,071	21,862	1,822

12-month usage based on most recent history

Find ways to save.
duke-energy.com/FindWays

Late payments are subject to a 1.0% late charge.

Amount due

\$0.00

No payment is required at this time.

Account number [REDACTED]

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

JAMIE [REDACTED]
JAMIE [REDACTED]
WILMINGTON NC 28409-3028

\$ _____ \$ _____
Add here, to help others with a contribution to Share the Light **Amount enclosed**

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094



We're here for you

Report an emergency	duke-energy.com/outages
Electric outage	800.419.6356

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/automatic-draft
Speedpay (fee may apply)	duke-energy.com/pay-now 800.452.2777
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.452.2777
Business: Mon - Fri (7 a.m. to 6 p.m.)	866.582.6345
For hearing impaired TDD/TTY	888.762.2724 or 711
International	1.407.629.1010

Check utility rates

Check rates and charges	duke-energy.com/rates
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Correspond with Duke Energy Progress (not for payment)

P.O. Box 1771
Raleigh, NC 27602

Important to know

Your next meter reading: Oct 2

Make sure we can safely access your meter. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay your past-due balance in full, plus a reconnection fee of \$8.00 before your service will be reconnected. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Late payment charges

A late payment charge of 1.0% will be added for any past due utility balance not paid by the due date.

Storm Recovery Charge

This bill charge was approved in a financing order issued to DEP by the NCUC to recover storm recovery property. As approved by the NCUC, a special purpose entity is the owner of the rights to collect the storm recovery charge and DEP acts as the agent collecting for the special purpose entity. Visit duke-energy.com/SRC to learn more.

Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.452.2777.

Your usage snapshot - Continued

Current electric usage for meter number [REDACTED]			
Actual reading on Sep 3	47547		
Previous reading on Aug 5	- 45966		
Energy Used	1,581 kWh		
Energy Delivered			
Actual reading on Sep 3	2529		
Previous reading on Aug 5	- 1276		
Energy delivered to grid	1253 kWh		
Billed kWh	328.000 kWh	Generation Capacity	18.920 kW DC



A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

This account is currently on the Net Metering Bridge rider for Solar Interconnection.

Billing details - Electric

Billing Period - Aug 05 25 to Sep 03 25	
Meter - [REDACTED]	
Basic Customer Charge	\$14.00
Energy Charge	
328.000 kWh @ \$0.12119000	39.75
Storm Recovery Charge	
328.000 kWh @ \$0.00210000	0.69
Summary of Rider Adjustments	6.39
Clean Energy Rider	1.52
Non bypassable Charge	
18.920 kW @ \$0.72000000	13.62
Total Current Charges	\$75.97

Your current rate is Residential Service (RES).

For a complete listing of all North Carolina rates and riders, visit duke-energy.com/rates

A rider is a mechanism used to recover costs or credit customers for programs, purchases or regional policy initiatives that are outside of standard base rates. **The Summary of Rider Adjustments** line item found in the Billing Details includes, but is not limited to: fuel-related costs, demand-side management, energy efficiency program costs, generation assets, and the competitive procurement of renewable energy. For additional detail, please visit duke-energy.com/rates to view the Summary of Rider Adjustments tariff found within the **Index of Rate Schedules** tab. Each of the individual rider tariffs are located under the Retail Riders heading.

Billing details - Other Charges and Credits

EnergyWise Home - Battery	\$-92.17
Total Other Charges and Credits	\$-92.17

Billing details - Products and Services

Water Heater Repair Premium	\$14.99
Total Products and Services	\$14.99

Your utility service does not depend on your payment for optional, nonregulated products or services. Failure to pay for nonregulated products or services may result in your removal from the specific program, but will not result in disconnection of your utility service.

Thank you for being a Home Protection Plan customer. Your utility service cannot be disconnected if you fail to pay the charges associated with these optional, nonregulated products or services.

Billing details - Taxes

Sales Tax For Non-Utility	\$-3.67
County Sales Tax	-1.73
Sales Tax For Utility	5.32
Total Taxes	\$-0.08