



duke-energy.com
800.452.2777

Your Energy Bill

Service address

SUSAN [REDACTED]
[REDACTED]
KURE BEACH NC 28449

Bill date Jun 10, 2024
For service May 7 - Jun 6
31 days

Account number [REDACTED]

Billing summary

Previous Amount Due	\$122.44
<i>Payment Received Jun 03</i>	-122.44
Current Electric Charges	143.30
Products and Services	14.98
Taxes	11.08
Total Amount Due Jul 05	\$169.36

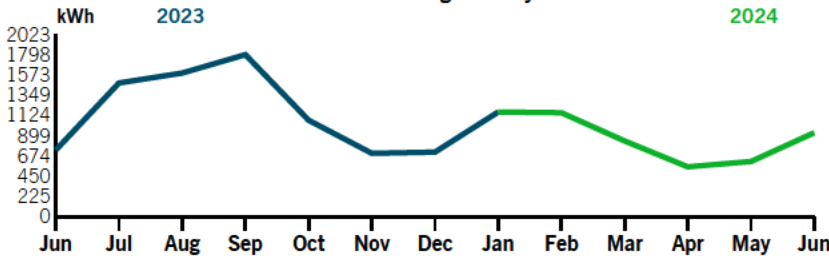


Thank you for your payment.

Schedule a FREE home energy assessment to learn how you can lower your monthly bill. PLUS you'll receive free energy efficiency items to help you start saving right away. See if you qualify by calling 844.346.4366 or visiting duke-energy.com/FreeHelp.

Your usage snapshot

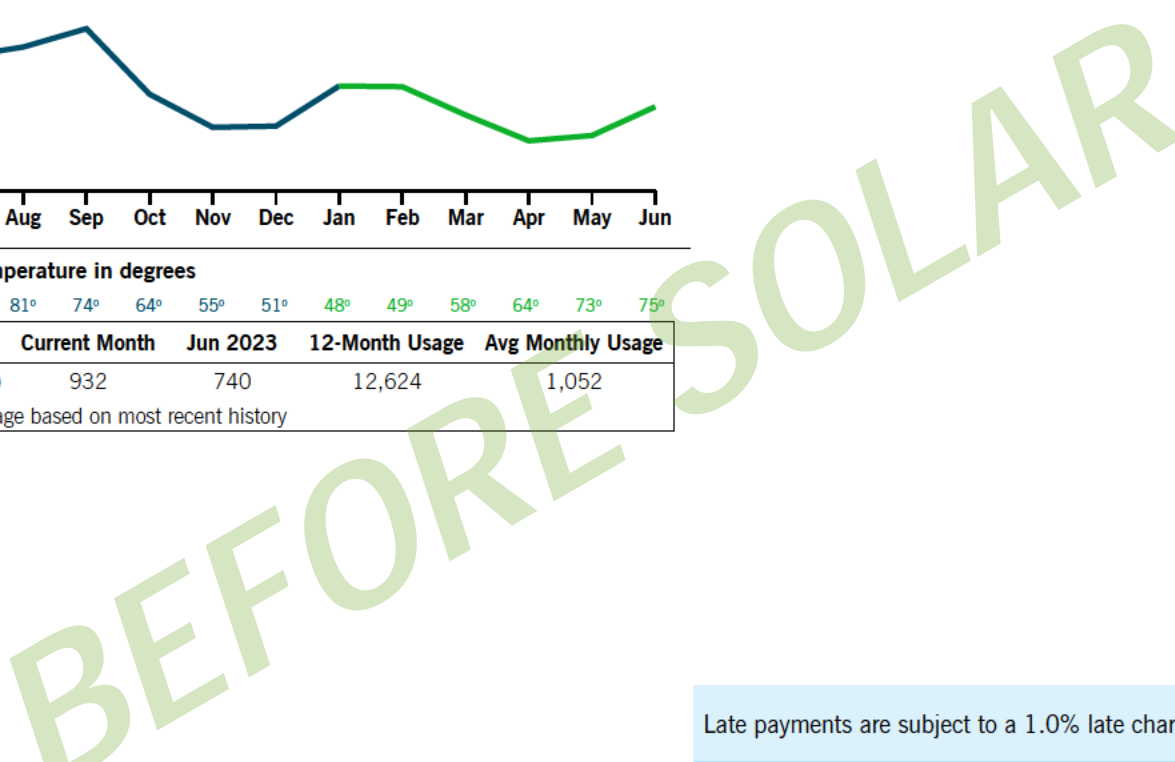
Electric usage history



Average temperature in degrees

74° 81° 81° 74° 64° 55° 51° 48° 49° 58° 64° 73° 75°

	Current Month	Jun 2023	12-Month Usage	Avg Monthly Usage
Electric (kWh)	932	740	12,624	1,052
12-month usage based on most recent history				



Late payments are subject to a 1.0% late charge.

Amount of automatic draft

\$169.36
by Jul 5

Your payment is scheduled to be made by monthly automatic draft on Jul 5

Account number [REDACTED]

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

\$ _____ \$ _____
Add here, to help others with a contribution to Share the Light **Amount enclosed**

SUSAN [REDACTED]
[REDACTED]
KURE BEACH NC 28449-3824

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094



We're here for you

Report an emergency

Electric outage duke-energy.com/outages
800.419.6356

Convenient ways to pay your bill

Online duke-energy.com/billing
Automatically from your bank account duke-energy.com/automatic-draft
Speedpay (fee may apply) duke-energy.com/pay-now
800.452.2777
By mail payable to Duke Energy P.O. Box 1094
Charlotte, NC 28201-1094
In person duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing duke-energy.com/paperless
Home duke-energy.com/manage-home
Business duke-energy.com/manage-bus

General questions or concerns

Online duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.) 800.452.2777
Business: Mon - Fri (7 a.m. to 6 p.m.) 866.582.6345
For hearing impaired TDD/TTY 888.762.2724 or 711
International 1.407.629.1010

Check utility rates

Check rates and charges duke-energy.com/rates

Correspond with Duke Energy Progress (not for payment)

P.O. Box 1771
Raleigh, NC 27602

Important to know

Your next meter reading: Jul 5

Make sure we can safely access your meter. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay your past-due balance in full, plus a reconnection fee of \$8.00 before your service will be reconnected. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Late payment charges

A late payment charge of 1.0% will be added for any past due utility balance not paid by the due date.

Storm Recovery Charge

This bill charge was approved in a financing order issued to DEP by the NCUC to recover storm recovery property. As approved by the NCUC, a special purpose entity is the owner of the rights to collect the storm recovery charge and DEP acts as the agent collecting for the special purpose entity. Visit duke-energy.com/SRC to learn more.

Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.452.2777.

Your usage snapshot - Continued

Current electric usage for meter number [REDACTED]			
Location: HOUSE			
Actual reading on Jun 6		57891	
Previous reading on May 7		- 56959	
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Energy Used		932 kWh	
Measured kWh	932.000 kWh	Billed kWh	932.000 kWh

Billing details - Electric

Billing Period - May 07 24 to Jun 06 24	
Meter - [REDACTED]	
Basic Customer Charge	\$14.00
Energy Charge	
932.000 kWh @ \$0.11661000	108.68
Storm Recovery Charge	
932.000 kWh @ \$0.00208000	1.94
Summary of Rider Adjustments	22.89
Renewable Energy Rider	1.22
Energy Conservation Credit	-5.43
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Total Current Charges	\$143.30

Your current rate is Residential Service (RES).

For a complete listing of all North Carolina rates and riders, visit duke-energy.com/rates

A rider is a mechanism used to recover costs or credit customers for programs, purchases or regional policy initiatives that are outside of standard base rates. **The Summary of Rider Adjustments** line item found in the Billing Details includes, but is not limited to: fuel-related costs, demand-side management, energy efficiency program costs, generation assets, and the competitive procurement of renewable energy. For additional detail, please visit duke-energy.com/rates to view the Summary of Rider Adjustments tariff found within the **Index of Rate Schedules** tab. Each of the individual rider tariffs are located under the Retail Riders heading.

Billing details - Products and Services

Surge Coverage & Grounding Enhanced	\$7.99
Home Wiring Repair Essential	6.99
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Total Products and Services	\$14.98

Your utility service does not depend on your payment for optional, nonregulated products or services. Failure to pay for nonregulated products or services may result in your removal from the specific program, but will not result in disconnection of your utility service.

Thank you for being a Home Protection Plan customer. Your utility service cannot be disconnected if you fail to pay the charges associated with these optional, nonregulated products or services.

Billing details - Taxes

Sales Tax For Non-Utility	\$0.71
County Sales Tax	0.34
Sales Tax For Utility	10.03
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Total Taxes	\$11.08